

TERMS AND CONDITIONS

Please read these terms and conditions carefully as, together with your booking confirmation and anything else we agree in writing, they make up your agreement with us. The person who books the holiday will be accepting the booking conditions on behalf of the holiday party. The terms and conditions take effect from the payment of a deposit.

Guests

The total number of people staying in the accommodation must not be more than 6. Only those people listed on the booking can occupy the accommodation.

Payment

Deposit: If you book more than 6 weeks before the start of your holiday, you can either pay the full amount or £95 deposit.

Full Payment: If you book 6 weeks or less before the start of your holiday, you'll have to pay in full at the time of booking.

Damage Deposit: A £100 damage deposit will be requested at the time of full payment. This will be returnable at the end of your holiday if no damage occurs.

Your booking will be confirmed once your deposit has been paid, and deposit payments are non-refundable.

Bank transfer is the preferred method of payment

Pets

We welcome 2 well behaved dogs in our accommodation. Pets must not be left unattended in the accommodation. Please don't let pets onto the furniture, especially sofas and beds. Guests are responsible for clearing up after their pets

Please note Trevella Park doesn't accept dogs listed under the Dangerous Dogs Act which include: Pit Bull Terrier, Dogo Argentino, Fila Brasileiro and Japanese Tosa.

Smoking/Vaping

Smoking of vaporisers, e-cigarettes or tobacco is not permitted in the accommodation or on the decked area.

Barbeques

BBQs are not permitted on the decked area

Check In

The Check In time is 4pm on the day of your arrival. Key collection arrangements, check in details and any other information will be provided to you prior to Check In via email.

Check Out

The Check Out time is 10am on the day of your departure. On departure please remember to leave the keys in the key safe.

Please leave the accommodation in a clean and tidy condition. You are responsible for any damage or loss sustained during your stay

Linen and Towels

Duvets, pillows and bed linen are provided in the accommodation based on the number of guests booked.

Towels can be provided at an additional cost or if you prefer please bring your own with you.

Location

The accommodation is located in Trevella Park, guests are requested to adhere to the park rules and to respect neighbours. Please ensure noise is kept to a minimum after 10pm

Damage

You are liable for any damage caused to the accommodation during the period of hire and may be charged for it. Any accidental damage must be reported to us immediately. The accommodation will be inspected at the end of a stay.

Inspection/Maintenance

We retain the right to enter the accommodation (without prior notice if this is not practical or possible) if special circumstances or emergencies arise.

COASTAL CRANTOCK CARAVAN HOLIDAYS
Trevella Park, Crantock, North Cornwall TR8 5EW

Amendment/Cancellation

To amend or cancel your booking please contact us immediately. If you cancel or amend your confirmed booking your deposit will be lost (or can be held as payment against a future booking - subject to availability)

Covid-19: In the event of a guest unable to travel due to Covid-19, bookings are fully refundable or transferable.

Travel Insurance

We would strongly advise purchasing your own travel insurance

Termination of Contract

We will terminate any holiday let should there be evidence of "disturbance" within the property, any illegal activity, extensive damage, vandalism to the property or public disorder offence involving the police. In this instance, there will be no refund of monies paid in lieu of accommodation.

We may also need to update our terms and conditions but you can always find the latest version online at www.coastalcrantockcaravanholidays.co.uk